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June 5, 2006

Ms. Marlene H. Dortch, Secretary Federal Communications Commission c/o Natek, Inc. 236 Massachusetts Avenue, NE, Suite 110 Washington, D.C. 20002

RECEIVED Federal Communications Commission

Office of Secretary

Re:

Request for Review by ILD Telecommunications, Inc. and Intellical Operator Services, Inc. of the Decision of the

Universal Service Administration (CC Docket Nos. 96-45 and 97-21)

FOR PUBLIC INSPECTION

Dear Mrs. Dortch:

Enclosed on behalf of ILD Telecommunications, Inc. and Intellical Operator Services, Inc. (collectively, "ILD"), are an original and four copies of: (a) a Request for Review of a Decision of the Universal Service Administrative Company ("USAC") to revise and refile Intellicall's FCC Form 499-A submissions for 2003 and 2004; (b) USAC's assessment of Universal Service Fund program contributions and similar assessments regarding contributions to the Telecommunications Relay Service and the North American Numbering Plan based upon the revised and refiled FCC From 499-As; and (c) USAC's issuance of a red light status alert to Intellicall regarding Intellicall's alleged failure to pay the "adjusted" contribution amounts billed.

The attached version of ILD's Request for Review is for public inspection. We have filed separately a redacted version of ILD's Request for Review along with a Request to Withhold from Public Inspection Exhibits 2, 3 and 4 to the Request for Review.

Vo. of Copies rec'd_ List A B C D E

Ms. Marlene H. Dortch June 5, 2006 Page 2

Please call me if you have any questions regarding these submissions. Thank you very much for you attention to these filings.

Sincerely,

Thomas F. Bardo

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TFB:gt Enclosures

Before the FEDERAL COMMUNICATIONS COMMISSION Washington, D.C. 20554 Before the FECEIVED YUN - 5 2006

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In the Matter of)	Office of Secretary
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Request for Review by)	CC Docket Nos. 96-45 and 97-21
ILD Telecommunications, Inc. and)	
Intellicall Operator Services, Inc.)	
of Decision of the)	
Universal Service Administrator)	
)	

REQUEST FOR REVIEW

ILD Telecommunications, Inc. ("ILD") and Intellicall Operator Services, Inc. ("Intellicall"), by counsel and pursuant to Sections 54.719 and 54.721 of the Commission's Rules, hereby request review of the Universal Service Administrative Company's ("USAC") unilateral and unlawful decisions to: (a) revise and refile FCC Form 499-A on behalf of Intellical for 2003 and 2004, based on the outcome of an audit conducted by USAC's Internal Audit Division ("USAC-IAD") which is the subject of an appeal currently pending before the Commission; (b) bill Intellical for "adjustments" to its Universal Service Fund ("USF") program contributions based upon the revised and refiled FCC Form 499-As; (c) issue a red light status alert to Intellicall for failure to pay the "adjusted" contribution amounts billed; and (d) forward the revised 499-A forms to NECA and to Welch & Company LLP ("Welch"), which led those entities to issue invoices to Intellicall seeking "adjustments" to Intellicall's contributions for the Interstate Telecommunications Relay Service ("TRS") Fund and the North American Numbering Plan ("NANP") Fund, respectively. The Commission should

grant this request for review because there is no authority for any of these unilateral actions by USAC, each of which seriously and adversely affects ILD.

FACTUAL BACKGROUND

ILD is a privately-owned provider of telecommunications, information and billing services. ILD provides local exchange carrier billing, direct billing, corporate calling cards, conferencing services, operator-assisted services, and long distance and international calling services. Intellicall is a wholly-owned subsidiary of ILD and holds various authorizations to provide telecommunications services. For convenience, Intellicall and ILD will be referred to collectively as "ILD" except when referencing a particular communication from or to one of those entities.

In connection with its provision of such telecommunications services, Intellicall prepared and submitted FCC Form 499-A filings. In late 2004, USAC-IAD initiated an audit of Intellicall's FCC Form 499-A filings. By letter dated January 31, 2006, the USAC Billing and Collections Department advised Intellicall that USAC-IAD had completed its audit of Intellicall and that Intellicall had incorrectly reported its revenues on FCC Form 499-A for the years 2003 and 2004. The January 31 letter stated that Intellicall "must revise its FCC 499-A revenue reports for these years" within 60 days of the date of the letter. Finally, the January 31 letter also stated that Intellicall "may appeal this action and the audit findings on which it is based" pursuant to 47 C.F.R. Section 54.719(c).

On March 31, 2006, ILD timely submitted a Request for Review of: (a) USAC's decision to require Intellicall to refile its FCC Form 499-A submissions for 2003 and 2004; and (b) the USAC-IAD audit report which formed the basis for USAC's decision to require refiling by Intellicall. Consistent with the Commission's rules, a copy of ILD's March 31,

2006 Request for Review was served upon USAC. Despite ILD's March 31, 2006 appeal, the USAC Billing and Collections Department issued a letter, dated April 7, 2006, informing Intellicall that USAC had not received revised FCC Form 499-A submissions from Intellicall in accordance with USAC's January 31 letter and that as a result:

USAC has prepared the FCC Form 499(s) on behalf of Carrier. The form(s) will be processed and contribution adjustments applied to the April/2006 USF invoice.

See April 7, 2006 Letter from Chang-Hua Chen, USAC Billing and Collections, to Jeffrey L. Smith of Intellicall (attached as Exhibit 1). The April 7 letter further stated that "[a]ll billed contributions must be paid by the invoice date to avoid late payment fees and Red Light Action." Id.

Notwithstanding the fact that ILD had filed a timely appeal of the USAC-IAD audit findings that formed the basis for USAC's decision to require revision of Intellicall's Form 499-A submissions, USAC unilaterally revised and refiled FCC Form 499-As for Intellicall, and then proceeded to bill Intellicall for numerous "adjustments" to its previous USF contributions based on the revised Form 499-As. On April 21, 2006, USAC issued an invoice that included "adjustments" totaling over \$ in addition to the normal monthly invoice amount. A copy of the invoice in attached as Exhibit 2.

USAC also apparently provided the revised and refiled Form 499-A submissions to the administrators of other federal telecommunications funds. In addition to the "adjusted" invoice from USAC seeking additional USF contribution amounts, Intellicall also received an invoice dated May 4, 2006 from NECA seeking additional contributions to the Interstate TRS Fund based on the revised 499-A submissions. In addition to Intellicall's normal TRS invoice amount, the May 4 invoice included a "2003 Adjustment" in the amount of \$^----- and a

"2004 Adjustment" in the amount of \$. A copy of the NECA invoice is attached as Exhibit 3. Intellicall also recently received an invoice from Welch, seeking payment of "adjustments" to Intellicall's contributions to the North American Numbering Plan for 2003 and 2004. See Exhibit 4 hereto.

Finally, by electronic mail dated May 17, 2006, the USAC Billing and Collections Department issued a Red Light Status Alert ("Alert") to Intellicall. The Alert informed Intellicall that it was "delinquent by at least one day on the payment of its monthly invoice to...USAC." A copy of the Alert is attached as Exhibit 5. As set forth below, there is no support in the Communications Act or the Commission's rules or policies for any of these actions by USAC, which have had serious adverse effects upon ILD.

ARGUMENT

I. USAC's Unilateral Revision And Refiling of Intellicall's Form 499-As Exceeds the Scope of USAC's Authority and Is Inconsistent with FCC Rules and Policies.

One week after ILD timely filed and served USAC with its Request for Review of USAC's decision to require refiling of Intellicall's FCC Form 499-As and the audit report upon which USAC based its decision, USAC notified Intellicall by letter that it: (a) had prepared revised FCC Form 499-As "on behalf of" Intellicall; (b) would process the revised forms; and (c) would apply "contribution adjustments" to Intellicall's April 2006 USF invoice. USAC never provided Intellicall with an opportunity to review USAC's unilateral revisions to Intellicall's FCC Form 499-A submissions. Based on USAC's unilateral revisions to the 499-A forms, USAC then billed Intellicall for USF contribution "adjustments" totaling more than \$\text{NECA}\$ billed Intellicall for TRS contribution "adjustments" totaling approximately \$\frac{1}{2}\$; and Welch billed Intellicall for \$\frac{1}{2}\$ in "adjustments" for

contributions to the North American Numbering Plan. See Exhibits 2-4. USAC then issued a "red light" when Intellicall paid only its current USF charges and did not pay the "adjustment" amounts that are the subject of its pending appeal.

USAC's April 7 letter, its subsequent invoice, its provision of the revised 499-A filings to NECA and Welch and its issuance of the "red light" all plainly exceed the scope of USAC's authority regarding the administration of the federal universal service programs. Commission has described USAC's role in the administration of USF programs as "exclusively administrative." See Changes to the Board of Directors of the National Exchange Carrier Association, Inc., Federal-State Joint Board on Universal Service, Third Report and Order, 13 FCC Rcd. 25058 (1998) ("Third Report and Order"), at \$\frac{1}{6}\$. Therefore, USAC "may not make policy, interpret unclear provisions of the statute or rules or create the equivalent of new guidelines, or interpret the intent of Congress," and that if "the Act or the Commission's rules are unclear, or do not address a particular situation, USAC must seek guidance from the Commission on how to proceed." See 47 C.F.R. § 54.702(c). Nothing in the Communications Act or the FCC's rules permits USAC unilaterally to revise and refile the FCC Form 499-A submissions of a USF contributor, particularly when the revisions are based on a USAC-IAD audit report which is the subject of a timely-filed and pending appeal.1

Moreover, USAC's unilateral decision to revise and refile the Form 499-As on behalf of Intellicall renders ILD's right to appeal the USAC-IAD audit findings virtually meaningless.

The Commission's USF regulations plainly grant to "[a]ny person aggrieved by an action"

To the contrary, the Commission's rules, the FCC Form 499-A, and the instructions to that form all establish that the contributor is required to review the relevant data and to certify to its accuracy. See 47 C.F.R. §54.711(a); FCC Form 499-A, Block 6, Line 606; Instructions to the Telecommunications Reporting Worksheet, Form 499-A, at 28. USAC never provided an opportunity for Intellicall to review the revised Form 499-As before USAC refiled them.

taken by USAC the right to seek review of such action by the Commission. See 47 C.F.R. §54.719(c). Such review, whether conducted by the Wireline Competition Bureau pursuant to delegated authority or by the Commission in matters involving "novel questions of fact, law or policy," shall be on a de novo basis. See 47 C.F.R. § 54.723. When the Commission adopted rules regarding review of USAC actions, it determined that "affected parties should have the right to appeal USAC division, committee and Board decisions directly to the Commission."

See Third Report and Order at ¶66 (emphasis added). The Commission further noted that "Commission oversight" of USAC "will be strengthened by an appeals process that ensures that matters are brought promptly to the Commission." Id. By revising and refiling ILD's FCC Form 499-As, assessing contribution adjustments based on the revised refilings, and then threatening red light treatment based on ILD's failure to make full payment on all "adjustments," USAC violated Commission regulations and essentially circumvented ILD's right to de novo review of the USAC-IAD audit findings by denying the relief sought by ILD.

II. USAC's Threat of "Red Light Action" and its Issuance of the Red Light Status Alert to ILD During the Pendency of ILD's Appeal Violated FCC Regulations.

As set forth above, USAC's April 7 letter to Intellicall required Intellicall to pay all "billed contributions...by the invoice due date to avoid late payment fees and Red Light action." See Exhibit 1. USAC, NECA and Welch then billed Intellicall for "adjustments" to Intellicall's contributions to the USF, TRS and NANP funds, respectively, based on the FCC Form 499-A filings unilaterally revised by USAC. When Intellicall did not pay the portion of the invoice that is the subject of its pending appeal, USAC then issued a Red Light Alert to Intellicall on May 17 based upon Intellicall's alleged delinquency "on the payment of its monthly invoice to...USAC." See Exhibit 5.

However, USAC not only exceeded its authority in issuing the red light alert, it also directly contravened Commissions policy by doing so. When the Commission promulgated the Red Light rule in 2004, it determined that debts subject to timely-filed appeals would not be considered delinquent under the red light rule:

We believe that a timely written challenge to a debt should preclude consideration of the debt for purposes of the red light rule. Accordingly, where an applicant has filed a timely administrative appeal, or a contested judicial proceeding, challenging either the existence of, or the amount of, a debt, such debt shall not be considered delinquent for purpose of the red light rule.

See Amendment of Parts 0 and 1 of the Commission's Rules, Implementation of the Debt Collection Improvement Act of 1996 and Adoption of Rules Governing Requests for Benefits by Delinquent Debtors, 19 FCC Rcd. 6540 (2004) (notes omitted), at ¶ 6. The Commission's debt collection rules expressly exempt from application of the red light rule any debts that are subject to timely-filed appeals. See 47 C.F.R. §1.1910(b)(3)(i). There is no question that ILD has a timely-filed and pending appeal of USAC-IAD's audit findings and USAC's decision to require refiling of Intellicall's FCC Form 499-As.

In the Commission's Fifth Report and Order regarding the schools and libraries program, the Commission emphasized that a timely appeal of a delinquency determination will toll the application of the red light rule:

Applications will not be dismissed pursuant to our red light rule if the applicant has timely filed a challenge through administrative appeal or a contested judicial proceeding to either the existence or amount of the debt owed to the Commission.

* * *

Our rules thus provide the opportunity to contest any finding that monies are owed to the fund, and thereby toll the potentially harsh consequences of the red light rule. See Schools Service Support Mechanism, Fifth Report and Order, 19 FCC Rcd. 15808 (2004), at ¶43. USAC's threat of red light action and the issuance of the Alert violate FCC regulations prohibiting the application of the red light rule when a USF contributor has appealed an alleged debt.

CONCLUSION

ILD and Intellicall respectfully request that the Commission grant review of USAC's unilateral and unlawful decision to revise and refile Intellicall's FCC Form 499-A submissions for 2003 and 2004, the subsequent assessment of substantial contribution "adjustments" by USAC, NECA and Welch, and USAC's issuance of a red light status alert based upon ILD's allegedly delinquent USF payments. These actions by USAC violated Commission rules and policies, exceeded USAC's authority, and effectively nullified ILD's timely filed appeal, which currently is pending before the Commission.

Respectfully submitted,

ILD TELECOMMUNICATIONS, INC. INTELLICAL OPERATOR SERVICES, INC.

By:

Thomas F. Bardo

Timothy J. Fitzgibbon

NELSON MULLINS RILEY & SCARBOROUGH

101 Constitution Avenue, N.W.

Suite 900

Washington, D.C. 20001

(2020 712-2800

Their Attorneys

June 5, 2006

EXHIBITS

- 1. April 7, 2006 USAC Billing and Collections
 Department Letter
- 2. April 21, 2006 USAC invoice
- 3. May 4, 2006 NECA invoice
- 4. May 11, 2006 Welch invoice
- 5. May 17, 2006 Red Light Status Alert from USAC Billing Collections & Disbursement Department

CERTIFICATE OF SERVICE

The undersigned Administrative Assistant of the law firm of Nelson Mullins Riley & Scarborough LLP, attorneys for the Plaintiffs, hereby certifies that a copy of the "Request for Review" was mailed to the following party via first class mail, postage prepaid, on June 5, 2006:

David Capozzi, Esquire Acting General Counsel Universal Service Administrative Company 2000 L Street, N.W. Suite 200 Washington, D.C. 20036

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EXHIBIT 1



Universal Service Administrative Company

Billing and Collections Department 1-888-641-8722

April 7, 2006

Intellicall Operator Services, Inc. 5000 Sawgrass Village Cir. Suite 30 Ponte Vedra Beach, FL, 32082

RE: Contributor Revenue Audit- Intellicall Operator Services, Inc. (807204)

Dear Jeffrey L. Smith:

On 01/31/2006, the Universal Service Company (USAC) sent a letter to Intellical Operator Services, Inc. regarding the requirement to revise its FCC Form 499-A within 60 days in accordance with USAC's Internal Audit Division (IAD) audit of the contributor revenue filings for the years 2003/2004. As of due date of revision, USAC has not received a form revision from your company.

USAC has prepared the FCC Form 499(s) on behalf of Carrier. The form(s) will be processed and contribution adjustments applied to the April/2006 USF invoice.

All billed contributions must be paid by the invoice due date to avoid late payment fees and Red Light action. Billed contributions over 90 days delinquent are subject to the Debt Collection Improvement Act (DCIA),² and will be transferred to the FCC for further collection.

In accordance with 47 C.F.R. Sections 54.719(c) and 54.720(a), Intellical Operator Services, Inc. may appeal this action and the audit findings on which it is based. You may send your written appeal and supporting documentation to the Federal Communications Commission (FCC) at:

Debt Collection Improvement Act of 1996, Pub. L. No. 104-134, 110 Stat. 1321, 1358 (1996).

Amendment of Parts 0 and 1 of the Commission's Rules; Implementation of the Debt Collection and Improvement Act of 1996 and Adoption of Rules Governing Applications or Requests for Benefits by Delinquent Debtors, Report and Order, MD Docket No. 02-339, FCC 04-72, at ¶ 4 (rel. April 13, 2004) (Red Light Rule Order).

Federal Communications Commission Office of the Secretary 445 12th Street, SW, Room TW-A325 Washington, DC 20554

Please be sure to indicate the following information on all communications with the FCC: "Docket Nos. 96-45 and 97-21." To ensure your appeal receives proper consideration by the FCC, we strongly recommend that, before you submit your appeal to the FCC, you carefully review the requirements set forth in 47 C.F.R. § 54.721.

Should you have any questions, please contact USAC at (888) 641-8722.

Sincerely, USAC Billing and Collections Financial Analyst Chang-Hua Chen

Cloytha Blan

cc:

EXHIBIT 2

Before the FEDERAL COMMUNICATIONS COMMISSION Washington, D.C. 20554

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)	CC Docket Nos. 96-45 and 97-21
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REQUEST TO WITHHOLD INFORMATION FROM PUBLIC INSPECTION

ILD Telecommunications, Inc. ("ILD") and Intellicall Operator Services, Inc. ("Intellicall"), by counsel and pursuant to Section 0.459 of the Commission's rules, 47 C.F.R. §0.459, hereby request that certain materials and information contained in the above-captioned Request for Review of Decision of the Universal Service Administrator ("Request for Review") be treated as proprietary and confidential information not available for public inspection. In accordance with Section 0.459(b) of the Commission's Rules, 47 C.F.R. §0.459(b), ILD and Intellicall provide the following information in support of their request for confidential treatment.

1. ILD and Intellicall are today filing a request for review of: (a) a decision of the Universal Service Administrative Company ("USAC") to revise and submit Intellicall's FCC Form 499-A submissions for 2003 and 2004 based on audit findings which are the subject of a pending appeal before the Federal Communications Commission ("FCC"); (b) USAC's assessment of Universal Service Fund ("USF") program contributions and similar assessments regarding contributions to the Telecommunications Relay Service ("TRS") and the North

American Numbering Plan ("NANP") based upon the revised and refiled FCC Form 499-As; and (c) USAC's issuance of a red light status alert to Intellicall regarding Intellicall's alleged failure to pay the "adjusted" contribution amounts billed.

- 2. Certain of the Exhibits attached to the Request for Review include proposed USF, TRS and NANP assessments for Intellicall. In addition, the text of the Request for Review contains these additional assessments. These assessments enable third parties to determine Intellicall's revenues from the provision of different telecommunications and other services. Such sensitive commercial and proprietary information is protected pursuant to Section 0.457(d) of the Commission's Rules, 47 C.F.R. §0.457(d). ILD and Intellicall are privately owned companies, and this information is not available to the public. However, ILD and Intellicall provide telecommunications and other services in competition with numerous other providers of these services. Disclosure of the financial and operational information contained in the Request for Review and the related Exhibits would result in substantial competitive harm to ILD and Intellicall.
- 3. The specific Exhibits for which ILD and Intellicall seek confidential treatment are: (1) April 24, 2004 USAC invoice at Exhibit 2; (2) May 4, 2006 NECA invoice to Intellicall at Exhibit 3; and (3) May 11, 2006 NANP invoice to Intellicall at Exhibit 4.
- 4. For the reasons discussed above, Intellicall respectfully requests that the Exhibits and other information identified in paragraphs 2 and 3 above be withheld from public inspection in accordance with Section 0.459 of the Commission's Rules, 47 C.F.R. §0.459.
- 5. In the event the Commission denies confidential treatment of that information, ILD and Intellicall respectfully request that the materials be returned to the undersigned

questions regarding this request should be addressed to the undersigned.

Respectfully submitted,

June 5, 2006

ILD TELECOMMUNICATIONS, INC. INTELLICALL OPERATOR SERVICES, INC.

By: Know Bardo
Thomas F. Bardo

Timothy J. Fitzgibbon

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101 Constitution Avenue, N.W.

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Washington, D.C. 20001

(202) 712-2800 *Their Attorneys*

Respectfully submitted,

June 5, 2006

ILD TELECOMMUNICATIONS, INC. INTELLICALL OPERATOR SERVICES, INC.

By: Three Budo Thomas F. Bardo

Timothy J. Fitzgibbon

NELSON MULLINS RILEY & SCARBOROUGH LLP

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Suite 900

Washington, D.C. 20001

(202) 712-2800 Their Attorneys

CERTIFICATE OF SERVICE

The undersigned Administrative Assistant of the law firm of Nelson Mullins Riley & Scarborough LLP, attorneys for the Plaintiffs, hereby certifies that a copy of the "Request to Withhold Information From Public Inspection" was mailed to the following party via first class mail, postage prepaid, on June 5, 2006:

David Capozzi, Esquire Acting General Counsel Universal Service Administrative Company 2000 L Street, N.W. Suite 200 Washington, D.C. 20036

Genet Teferi

EXHIBIT 3

Before the FEDERAL COMMUNICATIONS COMMISSION Washington, D.C. 20554

In the Matter of)	
Request for Review by)	CC Docket Nos. 96-45 and 97-21
ILD Telecommunications, Inc. and)	
Intellicall Operator Services, Inc.)	
)	'
of Decision of the)	
Universal Service Administrator)	
)	

REQUEST TO WITHHOLD INFORMATION FROM PUBLIC INSPECTION

ILD Telecommunications, Inc. ("ILD") and Intellicall Operator Services, Inc. ("Intellicall"), by counsel and pursuant to Section 0.459 of the Commission's rules, 47 C.F.R. \\$0.459, hereby request that certain materials and information contained in the above-captioned Request for Review of Decision of the Universal Service Administrator ("Request for Review") be treated as proprietary and confidential information not available for public inspection. In accordance with Section 0.459(b) of the Commission's Rules, 47 C.F.R. \\$0.459(b), ILD and Intellicall provide the following information in support of their request for confidential treatment.

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- 4. For the reasons discussed above, Intellicall respectfully requests that the Exhibits and other information identified in paragraphs 2 and 3 above be withheld from public inspection in accordance with Section 0.459 of the Commission's Rules, 47 C.F.R. §0.459.
- 5. In the event the Commission denies confidential treatment of that information, ILD and Intellicall respectfully request that the materials be returned to the undersigned

counsel pursuant to Section 0.459(e) of the rules and not disclosed to the public. Any questions regarding this request should be addressed to the undersigned.

Respectfully submitted,

June 5, 2006

ILD TELECOMMUNICATIONS, INC. INTELLICALL OPERATOR SERVICES, INC.

By: Rando
Thomas F. Bardo

Timothy J. Fitzgibbon

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